

# MAGIC MIRROR

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## Terms & Conditions

Definitions;

\* - 'The Company' refers to The Magic Mirror

\* - 'The Client' refers to the person or persons, company or organisation entering into a hire contract with The Magic Mirror

Basis of Contract:

Goods are supplied by The Magic Mirror on a hire basis only, to the Client, at a time required by the Client and as agreed in the Hire agreement. This is confirmed when the Client has signed The Booking Form and a deposit is paid.

Booking and Deposit

- The Client is required to pay a deposit of £50 to the Company to secure the hire service. Hire items are not booked until a deposit has been paid.
- The Company accepts no responsibility for assumptions made by the Client that items are booked when a deposit has not been paid. Similarly, the Company is not obliged to 'hold' or 'reserve' items without a deposit.
- The Deposit paid is non-refundable under any circumstances. The Company may allow the date of hire to be moved subject to availability
- By the payment of the deposit, the Client accepts the Company's Terms and Conditions
- The Client is responsible for ensuring all details on the booking form are correct. The Company must be notified immediately if there is incorrect information.

Payments

- The Client is required to pay the remaining balance amount 14 days prior to the date the hire items are required. Payment shall not be deemed paid until the Company has received either cash or cleared funds.
- The Company offers payment plans in the form of monthly installments. A payment plan agreement can be set up prior to the clients booking if preferred. Payments must be paid on or before the allocated payment date.

## Cancellations

- Cancellations made before 28 days prior to the event, will result in loss of deposit and any other monies paid.
- If full payment is not received 28 days prior to the event, this will be deemed as a breach of the companies terms and that the client no longer wishes to continue the booking. Any monies paid as deposit or payment plan will be non-refundable.
- Cancellations within 28 days prior to the event will be liable for full payment

## Delivery, Collection & Services.

- Hire Goods will be delivered to an address specified by the Client and where required, will be set up as per the agreement made with the Client when booking. While the Company will make every effort to deliver items at a time/date requested by the Client, the Company cannot be responsible for changes to delivery/collection due to other factors, including but not limited to, vital maintenance to equipment required, transport, late return of goods from previous hire, acts of God or other factors outside the control of the Company.
- The Company will arrive 60 minutes prior to service to set up. If the Client requires the Company to set up earlier and wait before service, an extra charge will be applicable.
- The Company reserve the right to charge for delivery if the set up address is over 20 miles from WR15 8LL.
- The Company is under no obligation to supply goods on a different date/time if these changes are made by the Client after booking.

## Venue

- The Client must inform the company at the time of booking if there are any access considerations to be made; this includes but not limited to; narrow corridors, uneven flooring, stairs, faulty electrical fixtures, inability to park directly outside the venue and any other issues that may make access difficult for the company.
- The Client must ensure there is a safe parking position for the Company's vehicle during the hire period.
- It is the responsibility of the Client to ensure that a suitable 240V AV power socket is available near to the location where the hire item is required. The Client must notify the Company in advance if an extension lead will be required.
- Once the Magic Mirror has been set up by The Company it can not/will not be moved for the duration of the hire period.

- All electrical equipment held by The Company is PAT Tested and The Company holds full public liability insurance of 10 Million Pounds. The Client must notify the company if the venue requires a copy of the documents.
- Children under the age of 10 years must be accompanied by an adult at all times when using the Magic Mirror. Due to the sensitivity of the software it will be down to the attendants discretion as to whether children are permitted to touch the screen as sticky fingers and over enthusiasm can impact on the Magic Mirror or Photo Booth function, resulting in the guest's enjoyment being compromised. The props will add huge amount of fun to your event but are not intended to be used as toys for the younger guests.

### Use of Images

- The client gives The Magic Mirror permission to use images taken at their event to be used on Magic Mirror's website, social media pages and for advertising and promotional purposes. Images are usually uploaded to our business Facebook page directly after your event.
- The Magic Mirror will not use any images that are deemed unsuitable on their website or for advertising purpose and will not use any content that maybe personally damaging to the person(s).
- Retention of Images: We'll keep a digital copy of your photographs for at least 1 year after your event, at which point they may be deleted permanently.

### Guest Book

The Guests books provided maybe leather or an alternative for the event. Guest books are provided for guests to put their second photo in the book with a message, we do actively encourage this but cannot be held responsible for guests not leaving the photo or leaving a message or leaving the photo and message in a funny position. The guest book is left mainly for guest to use throughout the night and cannot be manned by the attendant all night.

### Force Majeure

The Magic Mirror shall not be liable for any failure in the performance of any of its obligations under this Agreement caused by, and may suspend performance of the same during, factors outside its control including, but not limited to, disorder and natural disasters.

## Damage Loss and Repair

The Hirer shall be responsible for the loss, theft or destruction of or for any damage to the Magic Mirror occasioned in any manner or by whosoever or by any cause whatsoever while the Magic Mirror is at the Hirer's risk (other than as a result of fair wear and tear) and fully and effectually indemnify the Magic Mirror in respect of all claims, proceedings, costs, expenses, loss, damage and liabilities incurred by The Magic Mirror arising directly or indirectly from any such loss, theft, destruction or damage.

The Magic Mirror shall not be responsible for any losses or equipment failure which is beyond its control.

## Mechanical Problems

On the rare occasion the Photo Booth may have technical problems every effort will be made to rectify the problem. If the problem is rectified the photo booth will be made available for use over the time provided, if the problem is a printer problem photos will still be taken and photos will be printed out the next working day and sent to the client. No Refund shall be given unless the Photo booth cannot take photos from a camera failure or hard drive failure.

## Liability

The Magic Mirror is covered for Liability insurance for up to £10,000,000, a certificate of insurance can be supplied if required.

The client agrees to cover the company for any damage or theft of the company's equipment whilst on hire.

The company accepts no liability for any damage or loss of personal property and or any injury arising from the use of the hired equipment.

**A booking will only be confirmed after the customer has fully read, understood and accepted these terms & Conditions; we reserve the right to change these terms and conditions at any time.**